



Quarterly Performance Report

February 2022

Period Covered: 1 April 2021 to 31 December 2021

“Making the Scottish Borders a safer place to live, work and visit”

Key: Green – Performance Improved, Amber – Performance Reduced < 15%, Red – Performance Reduced >15

Strategic Priority – Through effective partnership working fewer people experience antisocial behaviour

Performance Context

In quarter 3 of 2021/22 there has been an increase in group 1-5 crime of 9.4% when compared to quarter 3 of 2020/21. However in 2020/21 at this point the country was still recovering from pandemic restrictions and recorded crimes were lower than would normally have been expected. The quarter 3 figures for 2021/22 are similar to those recorded for quarter 3 of 2019/20, pre-pandemic.

In quarter 3 of 2021/22 there has been a decrease in antisocial behaviour incidents of 24.7% when compared to quarter 3 of 2020/21. The increase in antisocial behaviour incidents in quarter 3 of 2020/21 was in large part due to the increased number of calls to Police Scotland during lockdown where breaches of government guidelines were being regularly reported. The quarter 3 figures for 2021/22 are more closely aligned to those recorded for quarter 3 of 2019/20, pre-pandemic.

In quarter 3 of 2021/22 there has been a 4.6% increase in people being monitored for antisocial behaviour. In quarter 3 of 2020/21 the country was still recovering from pandemic restrictions therefore there was a decrease in the number of cases referred for monitoring. The number of early interventions undertaken by ASB partners has decreased by 12.4% when compared to quarter 3 of 2020/21.

Mediation referrals are 65.1% lower in quarter 3 of 2021/22 when compared to quarter 3 of 2020/21. There has also been a drop in the percentage of mediation cases that have a successful outcome. The downturn in performance is due to the continued impact of COVID-19 lockdown restrictions and the current vacancy in the mediation officer post.

Key Successes

ASB Officers are now being trained in Mediation.

Link Housing are now part of the wider ASB Group.

System development for a new database to support the work of the Antisocial Behaviour Unit has started.

Key Issues

Face to Face and ABC meetings for high tariff offenders are still not in place and continue to be carried out by mail and telephone. Corporate guidance on correspondence and the conduct of such meetings is still awaited.

2022 will be a challenging year with the scale of changes to the roles of the ASB Officers, transferring data to a new database system in addition to the day to day work and training of new staff.

Key Activities

A review of Policies and Procedures and the website content will be undertaken to reflect the changes being made in the Antisocial Behaviour Unit in addressing antisocial behaviour, particularly in relation to mediation.

Extensive training is required for Mediators.

Extensive training is required in the operation of the new database system.

Recruitment is under way for an additional antisocial behaviour officer to bring the team up to full complement.

Strategic Priority – Through effective partnership working fewer adults and children experience Gender Based Violence

Performance Context

The number of domestic abuse incidents reported to Police Scotland in quarter 3 of 2021/22 is 967. This is 8 incidents (0.8%) lower than 2020/21 at the same point.

The number of referrals to Domestic Abuse Advocacy Support (DAAS) service in quarter 3 of 2021/22 is 363. This is 40 referrals (12.4%) higher than 2020/21 at the same point. Repeat referrals to the DAAS service in quarter 2 of 2021/22 stand at 26.8%, better than the target of 30%. The number of clients contacted within agreed timescales is significantly higher than the 80% baseline and currently stands at 92.7%.

Key Successes

DAAS are currently recruiting to a 21 hour post, with a member of staff seconded to deliver the CEDAR project for 2 years. Another staff member is about to start the Independent Domestic Abuse Advocate training.

SBC have agreed that DAAS can proceed to achieving accreditation as an IDAA service under the UK Leading Lights Accreditation Scheme.

Key Issues

Court delays continue to impact on the caseload of DAAS with more clients remaining in the service longer and this is having an impact on case management as referrals continue to rise.

There is an increase in the numbers of cases assessed as Not High Risk which are not able to be referred on to partner agencies for additional support. DAAS are monitoring this and have developed a Non High Risk Advice and Information Safety Planning function on the database to capture the detail and data on these cases. The DAAS service have had to adjust working practices a result of funding changes for the DACS service in 2021.

Key Activities

Scottish Borders Council have agreed to pilot the Human Trafficking National Referral Mechanism toolkit and DAAS will remain the specialist service engaged to support recovered trafficked victims.

DAAS is supporting the pilot of a new risk assessment tool for clients with learning difficulties based on the Talking Mat tool.

DAAS staff are also involved in a Police Scotland project focusing on developing a feedback pro-forma to gather feedback from victims following a domestic incident.

Strategic Priority – Work in partnership to reduce injury and prevent accidents

Performance Context

For the priority areas of focus, accidents involving motorcyclists showed an increase in casualties to the end of quarter 2 of 2021/22 when compared to 2020/21 in the same time period, with 10 additional casualties reported. Accidents involving older drivers have resulted in 1 killed or seriously injured to the end of quarter 2 of 2021/22, lower than 2020/21 in the same time period. Younger drivers aged 17-25 involved in accidents have resulted in 3 killed or seriously injured to the end of quarter 2 of 2021/22, higher than 2020/21 in the same time period. Data for quarter 3 is not currently available.

Key Issues

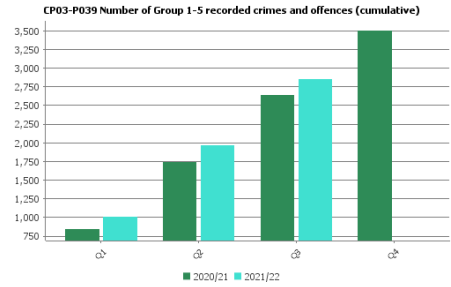


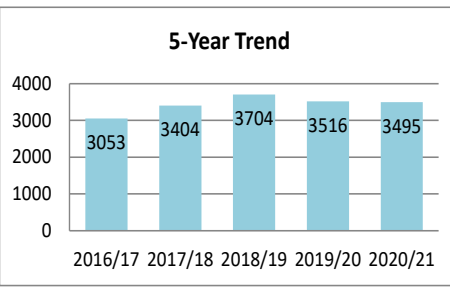
The Community Safety Officer was seconded into the SBC Community Assistance Hub from March 2020. The post holder has now left SBC therefore the post is now vacant. A revised job description is being finalised to reflect current and future requirements of the role.

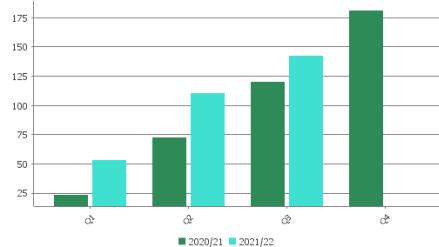


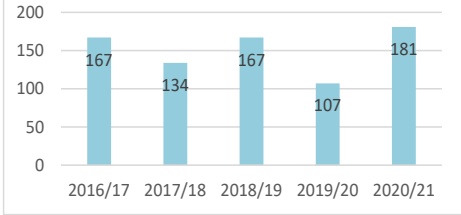
Following an appraisal of the role of Community Safety Officer and changing business needs, adjustment has been made to the function within the post. The revised Community Safety Officer post will now encompass the gypsy traveller liaison function and be a full-time post. The post will be advertised shortly.

Safer Communities Team

Traffic Light: Red 3 Amber 4 Green 9 Data Only 3

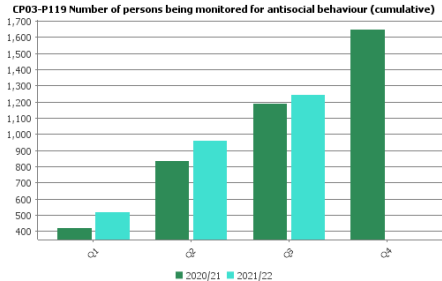


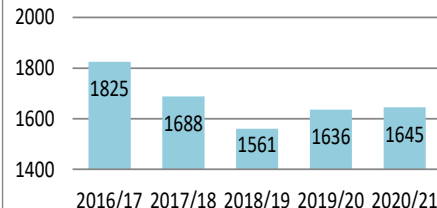
PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend
Number of reported Anti-Social Behaviour (ASB) incidents (public perception of) (cumulative)	<p>CP03-P38 Number of reported Anti-Social Behaviour (ASB) incidents (public perception of) (cumulative)</p> <p>■ 2020/21 ■ 2021/22</p>			4,334	5,759	<p>Where We Are</p> <p>A 24.7% decrease in incidents in 2021/22 for the year to date when compared to 2020/21 for the same time period. This equates to 1425 fewer incidents recorded.</p> <p>Our Successes/Our Issues</p> <p>The significant decrease is mainly due to an easing of COVID-19 government restrictions in quarter 1 of 2021/22 when compared to what was in place in the first quarter of 2020/21. Breaches of government restrictions are recorded as antisocial behaviour by Police Scotland.</p> <p>What We Are Doing</p> <p>Through a multi-agency partnership we continue to intervene at the earliest opportunity to reports of antisocial behaviour.</p> <p>The Police Scotland Community Actions Teams (CAT), which are funded by Scottish Borders Council, respond to community issues regarding antisocial behaviour with significant success.</p>	<p>5-Year Trend</p> <p>2016/17 2017/18 2018/19 2019/20 2020/21</p>

PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																											
Number of Group 1-5 recorded crimes and offences (cumulative)	 <table><caption>CP03-P039 Number of Group 1-5 recorded crimes and offences (cumulative)</caption><thead><tr><th>Quarter</th><th>2020/21</th><th>2021/22</th></tr></thead><tbody><tr><td>Q1</td><td>800</td><td>1000</td></tr><tr><td>Q2</td><td>1800</td><td>2000</td></tr><tr><td>Q3</td><td>2600</td><td>2800</td></tr><tr><td>Q4</td><td>3400</td><td>3600</td></tr></tbody></table>	Quarter	2020/21	2021/22	Q1	800	1000	Q2	1800	2000	Q3	2600	2800	Q4	3400	3600			2,842	2,598	<p>Where We Are</p> <p>A 9.4% increase in group 1-5 crimes in 2021/22 to date when compared to 2020/21 for the same time period, which equates to 244 additional victims.</p> <p>Our Successes/Our Issues</p> <p>The Coronavirus pandemic resulted in a reduction in the number of crimes being reported in quarter 1 and quarter 2 of 2020/21. For quarter 1, 2 and 3 of 2021/22 the number of crimes is higher in comparison as there is not the same level of restrictions now in place.</p> <p>What We Are Doing</p> <p>The levels of crimes and antisocial behaviour incidents are constantly monitored Police Scotland and partner agencies intervene early to address issues identified.</p>	 <table><caption>5-Year Trend</caption><thead><tr><th>Year</th><th>Crimes</th></tr></thead><tbody><tr><td>2016/17</td><td>3053</td></tr><tr><td>2017/18</td><td>3404</td></tr><tr><td>2018/19</td><td>3704</td></tr><tr><td>2019/20</td><td>3516</td></tr><tr><td>2020/21</td><td>3495</td></tr></tbody></table>	Year	Crimes	2016/17	3053	2017/18	3404	2018/19	3704	2019/20	3516	2020/21	3495
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The number of new cases accepted at the Antisocial Behaviour Core Group by partners (Cumulative)	<p>CP03-P177 The number of new cases accepted at the Antisocial Behaviour Core Group by partners (Cumulative)</p>  <table><caption>Cumulative New Cases</caption><thead><tr><th>Quarter</th><th>2020/21</th><th>2021/22</th></tr></thead><tbody><tr><td>Q1</td><td>25</td><td>55</td></tr><tr><td>Q2</td><td>75</td><td>115</td></tr><tr><td>Q3</td><td>125</td><td>145</td></tr><tr><td>Q4</td><td>175</td><td>175</td></tr></tbody></table>	Quarter	2020/21	2021/22	Q1	25	55	Q2	75	115	Q3	125	145	Q4	175	175			142	120	<p>Where we are Currently</p> <p>The number of new cases accepted at the antisocial behaviour core group in 2021/22 for the year to date is 142. This is 22 cases (18.3%) higher than 2020/21 for the same time period.</p> <p>Our Successes/Our Issues</p> <p>The number of new antisocial behaviour cases has increased from 2019/20 levels, however in quarter 1 and 2 of 2019/20 we were still feeling the impact of the first lockdown of the pandemic.</p> <p>What we are doing</p> <p>We are continuously looking at what other agencies do and what diversions can be implemented to reduce the number of new cases.</p>	<p>5-Year Trend</p>  <table><caption>5-Year Trend</caption><thead><tr><th>Year</th><th>Cases</th></tr></thead><tbody><tr><td>2016/17</td><td>167</td></tr><tr><td>2017/18</td><td>134</td></tr><tr><td>2018/19</td><td>167</td></tr><tr><td>2019/20</td><td>107</td></tr><tr><td>2020/21</td><td>181</td></tr></tbody></table>	Year	Cases	2016/17	167	2017/18	134	2018/19	167	2019/20	107	2020/21	181
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The number of monitoring cases closed (Cumulative)	<p>CP03-P179 The number of monitoring cases closed (Cumulative)</p> <table><thead><tr><th>Period</th><th>2020/21</th><th>2021/22</th></tr></thead><tbody><tr><td>1</td><td>30</td><td>60</td></tr><tr><td>2</td><td>85</td><td>125</td></tr><tr><td>3</td><td>125</td><td>165</td></tr><tr><td>4</td><td>170</td><td>175</td></tr></tbody></table>	Period	2020/21	2021/22	1	30	60	2	85	125	3	125	165	4	170	175			166	123	<p>Where we are currently</p> <p>43 additional monitoring cases closed in 2021/22 for the year to date when compared to 2020/21 for the same time period, which equates to a 35% increase.</p> <p>Our Successes/Our Issues</p> <p>Case closures were down when COVID-19 restrictions were in place in 2020/21 as cases were remaining open for longer. However closure levels have recovered.</p> <p>What we are doing</p> <p>We are continuously looking at what other agencies do or what diversions can be implemented to reduce antisocial behaviour and so reduce the number of persons subject to monitoring.</p>	<p>5-Year Trend</p> <table><thead><tr><th>Year</th><th>Value</th></tr></thead><tbody><tr><td>2016/17</td><td>166</td></tr><tr><td>2017/18</td><td>154</td></tr><tr><td>2018/19</td><td>168</td></tr><tr><td>2019/20</td><td>149</td></tr><tr><td>2020/21</td><td>169</td></tr></tbody></table>	Year	Value	2016/17	166	2017/18	154	2018/19	168	2019/20	149	2020/21	169
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Number of early Interventions made by ASB Partners (cumulative)	<p>CP03-P118 Number of early Interventions made by ASB Partners (cumulative)</p> <table><thead><tr><th>Period</th><th>2020/21</th><th>2021/22</th></tr></thead><tbody><tr><td>1</td><td>200</td><td>190</td></tr><tr><td>2</td><td>430</td><td>460</td></tr><tr><td>3</td><td>620</td><td>540</td></tr><tr><td>4</td><td>900</td><td>900</td></tr></tbody></table>	Period	2020/21	2021/22	1	200	190	2	430	460	3	620	540	4	900	900			538	614	<p>Where we are currently</p> <p>A decrease of 76 interventions in 2021/22 for the year to date when compared to 2020/21 for the same time period, which equates to a 12.4% decrease.</p> <p>Our Successes/Our Issues</p> <p>There was an initial impact to services due to the COVID-19 pandemic, however all agencies have now adapted their ways of working and responding to issues</p>	<p>5-Year Trend</p> <table><thead><tr><th>Year</th><th>Value</th></tr></thead><tbody><tr><td>2016/17</td><td>804</td></tr><tr><td>2017/18</td><td>806</td></tr><tr><td>2018/19</td><td>899</td></tr><tr><td>2019/20</td><td>804</td></tr><tr><td>2020/21</td><td>898</td></tr></tbody></table>	Year	Value	2016/17	804	2017/18	806	2018/19	899	2019/20	804	2020/21	898
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						<p>and early interventions are similar to last year at this point.</p> <p>Throughout the pandemic there has been a reduced provision of mediation and victim support services. If these services had been fully operational it is likely that early intervention figures would have been higher.</p> <p>We continue to work as a partnership to share information and respond in a coordinated way.</p> <p>What we are doing</p> <p>We are using analysis to better understand antisocial behaviour and to improve the approach being taken and the outcomes for complainers.</p>	

PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																											
Number of persons being monitored for antisocial behaviour (cumulative)	<p>CP03-P119 Number of persons being monitored for antisocial behaviour (cumulative)</p>  <table><caption>CP03-P119 Number of persons being monitored for antisocial behaviour (cumulative)</caption><thead><tr><th>Quarter</th><th>2020/21</th><th>2021/22</th></tr></thead><tbody><tr><td>Q1</td><td>400</td><td>500</td></tr><tr><td>Q2</td><td>850</td><td>950</td></tr><tr><td>Q3</td><td>1200</td><td>1250</td></tr><tr><td>Q4</td><td>1600</td><td>1650</td></tr></tbody></table>	Quarter	2020/21	2021/22	Q1	400	500	Q2	850	950	Q3	1200	1250	Q4	1600	1650			1,244	1,189	<p>Where we are currently</p> <p>55 more people monitored for antisocial behaviour in 2021/22 for the year to date when compared to 2020/21 for the same time period, which equates to a 4.6% increase.</p> <p>Our Successes/Our Issues</p> <p>We are currently looking at amendments to the current antisocial behaviour recording system to enable us to better analyse and understand the effectiveness of intervention methods and so improve the approach being taken and as a result improve the outcomes for complainers.</p> <p>There was an initial impact to services due to the COVID-19 pandemic, however all agencies have now adapted their ways of working and responding to issues.</p> <p>Monitoring cases are higher than last year at this point due to the fact that we were in lockdown in Quarter 1 of 2020/21 and that resulted in fewer people being monitored.</p> <p>What we are doing</p> <p>We are continuously looking at what other agencies do or what diversions can be implemented.</p> <p>A formal process exists between partner agencies to take a</p>	<p>5-Year Trend</p>  <table><caption>5-Year Trend</caption><thead><tr><th>Year</th><th>Value</th></tr></thead><tbody><tr><td>2016/17</td><td>1825</td></tr><tr><td>2017/18</td><td>1688</td></tr><tr><td>2018/19</td><td>1561</td></tr><tr><td>2019/20</td><td>1636</td></tr><tr><td>2020/21</td><td>1645</td></tr></tbody></table>	Year	Value	2016/17	1825	2017/18	1688	2018/19	1561	2019/20	1636	2020/21	1645
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Number of mediation referrals (cumulative)	<div>CP03-P120 Number of mediation referrals (cumulative)</div> <table><thead><tr><th>Quarter</th><th>2020/21</th><th>2021/22</th></tr></thead><tbody><tr><td>Q1</td><td>25</td><td>3</td></tr><tr><td>Q2</td><td>33</td><td>15</td></tr><tr><td>Q3</td><td>43</td><td>15</td></tr><tr><td>Q4</td><td>48</td><td>0</td></tr></tbody></table>	Quarter	2020/21	2021/22	Q1	25	3	Q2	33	15	Q3	43	15	Q4	48	0			15	43	<p>Where we are currently</p> <p>A decrease of 28 referrals in 2021/22 to date when compared to 2020/21 for the same time period, which equates to a 65.1% decrease.</p> <p>However the mediation officer has now left post resulting in no mediation being undertaken in quarter 3.</p> <p>Our Successes/Our Issues</p> <p>The decrease in referrals initially was is due to the impact of the COVID-19 lockdown and the inability to conduct face to face mediation.</p> <p>However since the end of quarter 2 there has been no mediation officer in post and this has impacted referrals further.</p> <p>What we are doing</p> <p>The antisocial behaviour officers of the Antisocial Behaviour Unit (ASBU) are undergoing accredited mediation training, with one officer having completed the training to date.</p> <p>Some officers employed by Registered Social Landlords are also undertaking the accredited mediation training.</p>	<div>5-Year Trend</div> <table><thead><tr><th>Year</th><th>Referrals</th></tr></thead><tbody><tr><td>2016/17</td><td>149</td></tr><tr><td>2017/18</td><td>153</td></tr><tr><td>2018/19</td><td>123</td></tr><tr><td>2019/20</td><td>152</td></tr><tr><td>2020/21</td><td>49</td></tr></tbody></table>	Year	Referrals	2016/17	149	2017/18	153	2018/19	123	2019/20	152	2020/21	49
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The percentage of referrals to the mediation service that become mediation cases (Cumulative)	<p>CP03-P176 The percentage of referrals to the mediation service that become mediation cases (Cumulative)</p> <table><thead><tr><th>Period</th><th>2020/21 (%)</th><th>2021/22 (%)</th></tr></thead><tbody><tr><td>Q1</td><td>~5%</td><td>~48%</td></tr><tr><td>Q2</td><td>~18%</td><td>~28%</td></tr><tr><td>Q3</td><td>~38%</td><td>~28%</td></tr><tr><td>Q4</td><td>~38%</td><td>~38%</td></tr></tbody></table>	Period	2020/21 (%)	2021/22 (%)	Q1	~5%	~48%	Q2	~18%	~28%	Q3	~38%	~28%	Q4	~38%	~38%			26.7%	35%	<p>Where we are currently</p> <p>26.7% of mediation referrals have become mediation cases in 2021/22 to date against a baseline target of 35%.</p> <p>This figure is the same as provided for quarter 2 as the mediation officer post has been vacant since the beginning of quarter 3 and no mediation service has been able to be provided.</p> <p>Our Successes/Our Issues</p> <p>Initially the decrease in success rate was largely due to the impact of the COVID-19 lockdown meaning there was little opportunity to conduct mediation through face to face contact.</p> <p>However since the end of quarter 2 there has been no mediation officer in post and this has further impacted performance.</p> <p>What we are doing</p> <p>The antisocial behaviour officers of the Antisocial Behaviour Unit (ASBU) are undergoing accredited mediation training, with one officer having completed the training to date.</p>	<p>5-Year Trend</p> <table><thead><tr><th>Year</th><th>Percentage (%)</th></tr></thead><tbody><tr><td>2016/17</td><td>32.2%</td></tr><tr><td>2017/18</td><td>43.1%</td></tr><tr><td>2018/19</td><td>36.6%</td></tr><tr><td>2019/20</td><td>34.2%</td></tr><tr><td>2020/21</td><td>36.7%</td></tr></tbody></table>	Year	Percentage (%)	2016/17	32.2%	2017/18	43.1%	2018/19	36.6%	2019/20	34.2%	2020/21	36.7%
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						<p>Some officers employed by Registered Social Landlords are also undertaking the accredited mediation training.</p> <p>Once officers are trained it will give more resilience in offering a mediation service.</p>	
Percentage of mediation cases that show agreement/improvement after mediation (cumulative)	<p>CP03-P121 Percentage of mediation cases that show agreement/improvement after mediation (cumulative)</p>			14.8%	80%	<p>Where we are currently</p> <p>14.8% of mediation cases have shown agreement/improvement following mediation in 2021/22 to date against a baseline target of 80%. The success rate has been significantly affected by COVID-19 lockdown restrictions.</p> <p>This figure is the same as provided for quarter 2 as the mediation officer post has been vacant since the beginning of quarter 3 and no mediation service has been able to be provided.</p> <p>Our Successes/Our Issues</p> <p>Initially the decrease in success rate was largely due to the impact of the COVID-19 lockdown meaning there was little opportunity to conduct mediation through face to face contact.</p> <p>However since the end of quarter 2 there has been no mediation officer in post and this has further impacted performance.</p> <p>What we are doing</p>	<p>5-Year Trend</p>

PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																											
						<p>The antisocial behaviour officers of the Antisocial Behaviour Unit (ASBU) are undergoing accredited mediation training, with one officer having completed the training to date.</p> <p>Some officers employed by Registered Social Landlords are also undertaking the accredited mediation training.</p> <p>Once officers are trained it will give more resilience in offering a mediation service.</p>																												
Number of reported incidents of domestic abuse (cumulative)	<p>CP03-P037 Number of reported incidents of domestic abuse (cumulative)</p> <table><caption>CP03-P037 Number of reported incidents of domestic abuse (cumulative)</caption><thead><tr><th>Period</th><th>2020/21</th><th>2021/22</th></tr></thead><tbody><tr><td>1</td><td>320</td><td>320</td></tr><tr><td>2</td><td>680</td><td>660</td></tr><tr><td>3</td><td>980</td><td>960</td></tr><tr><td>4</td><td>1280</td><td>1282</td></tr></tbody></table>	Period	2020/21	2021/22	1	320	320	2	680	660	3	980	960	4	1280	1282			967	975	<p>Where We Are</p> <p>8 fewer incidents reported in 2021/22 to date when compared to 2020/21 for the same time period, which equates to a 0.8% decrease.</p> <p>Our Successes/Our Issues</p> <p>There remain concerns that domestic abuse is underreported, particularly during the current pandemic.</p> <p>What We Are Doing</p> <p>During the current pandemic increased scrutiny of the number of domestic abuse incidents that are recorded for the Scottish Borders and the related number of referrals to the DAAS Service is being undertaken with regular updates provided to Police Scotland and Scottish Borders Council Management Team.</p>	<p>5-Year Trend</p> <table><caption>5-Year Trend</caption><thead><tr><th>Year</th><th>Incidents</th></tr></thead><tbody><tr><td>2016/17</td><td>968</td></tr><tr><td>2017/18</td><td>1082</td></tr><tr><td>2018/19</td><td>1008</td></tr><tr><td>2019/20</td><td>1136</td></tr><tr><td>2020/21</td><td>1282</td></tr></tbody></table>	Year	Incidents	2016/17	968	2017/18	1082	2018/19	1008	2019/20	1136	2020/21	1282
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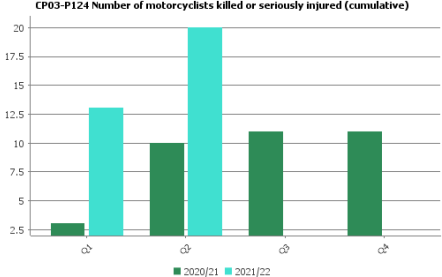


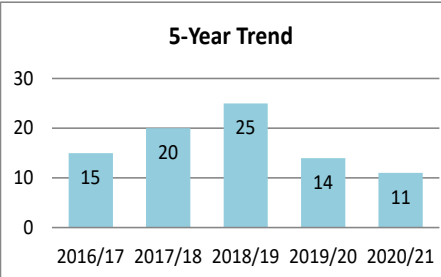
PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																											
Number of Referrals To SBC Domestic Abuse Service (DAAS) (Cumulative)	<p>CP03-P158 Number of Referrals To SBC Domestic Abuse Service (DAAS) (Cumulative)</p> <table><caption>CP03-P158 Number of Referrals To SBC Domestic Abuse Service (DAAS) (Cumulative)</caption><thead><tr><th>Period</th><th>2020/21</th><th>2021/22</th></tr></thead><tbody><tr><td>1</td><td>100</td><td>130</td></tr><tr><td>2</td><td>220</td><td>260</td></tr><tr><td>3</td><td>330</td><td>360</td></tr><tr><td>4</td><td>450</td><td>363</td></tr></tbody></table>	Period	2020/21	2021/22	1	100	130	2	220	260	3	330	360	4	450	363			363	323	<p>Where We Are Currently</p> <p>363 referrals into DAAS (Adults) in 2021/22 to date, which is 40 additional referrals when compared to 2020/21 for the same time period and equates to a 12.4% increase.</p> <p>Our Successes/Our Issues</p> <p>The COVID-19 pandemic has had an impact on referrals into domestic abuse services but the referrals have increased in 2021/22.</p> <p>What We are Doing</p> <p>As government measures to combat COVID-19 are eased it is expected that referrals into the Domestic Abuse Advocacy Support service (DAAS) will increase.</p>	<p>5-Year Trend</p> <table><caption>5-Year Trend</caption><thead><tr><th>Year</th><th>Referrals</th></tr></thead><tbody><tr><td>2016/17</td><td>430</td></tr><tr><td>2017/18</td><td>756</td></tr><tr><td>2018/19</td><td>762</td></tr><tr><td>2019/20</td><td>693</td></tr><tr><td>2020/21</td><td>453</td></tr></tbody></table>	Year	Referrals	2016/17	430	2017/18	756	2018/19	762	2019/20	693	2020/21	453
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PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend
Percentage of clients supported by DAAS (Adults) that are re-referred to DAAS within 12 months of case closure (Cumulative)	<p>CP03-P170 Percentage of clients supported by DAAS (Adults) that are re-referred to DAAS within 12 months of case closure (Cumulative)</p>			26.8%	30%	<p>Where we are currently</p> <p>A decrease of 3.2 percentage points in the percentage of DAAS clients that are repeat clients within 12 months of case closure, against a baseline target of 30%.</p> <p>Our Successes/Our Issues</p> <p>Repeat referrals are currently better than target.</p> <p>What we are doing</p> <p>Detailed analysis of the repeat cases will be undertaken to identify any potential areas for further improvement.</p> <p>Regular meetings are planned to discuss cases where there have been multiple repeat referrals to assess if further measures can be taken or signposting to other services is needed.</p>	<p>5-Year Trend</p>
Percentage of first referrals (Adults) to Domestic Abuse Advocacy Support (DAAS) contacted within agreed Timescales	<p>CP03-P247 Percentage of first referrals (Adults) to Domestic Abuse Advocacy Support (DAAS) contacted within agreed Timescales</p>			92.7%	80%	<p>Where We Are</p> <p>92.7% of clients contacted within the agreed timescale against a baseline target of 80% between 1st April 2021 and 31st December 2021.</p> <p>Contact targets are 24 hours for Self and Police Scotland first referrals to the service and 48 hours for other agency first referrals to the service.</p> <p>Our Successes/Our Issues</p>	<p>5-Year Trend</p>

PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																											
						<p>Contact targets have been met for this quarter.</p> <p>What We Are Doing</p> <p>Clients who are first referrals to the service are being contacted within agreed timescales where possible. Where target aren't met analysis is conducted on a case by case basis to determine the reason contact was not made in the agreed timescale and corrective action is taken as appropriate.</p>																												
Number of High Risk domestic abuse cases discussed at Multi Agency Risk Assessment Conference (MARAC) (cumulative)	<p>CP03-P108 Number of High Risk domestic abuse cases discussed at Multi Agency Risk Assessment Conference (MARAC) (cumulative)</p> <table><caption>CP03-P108 Number of High Risk domestic abuse cases discussed at Multi Agency Risk Assessment Conference (MARAC) (cumulative)</caption><thead><tr><th>Period</th><th>2020/21</th><th>2021/22</th></tr></thead><tbody><tr><td>1</td><td>35</td><td>40</td></tr><tr><td>2</td><td>65</td><td>68</td></tr><tr><td>3</td><td>92</td><td>92</td></tr><tr><td>4</td><td>123</td><td>123</td></tr></tbody></table>	Period	2020/21	2021/22	1	35	40	2	65	68	3	92	92	4	123	123			92	92	<p>Where We Are</p> <p>92 referrals to MARAC in 2021/22 for the year to date, the same number of referrals as 2020/21 for the same time period.</p> <p>Our Successes/Our Issues</p> <p>During the COVID-19 lockdown MARAC has been running via MS Teams and agency attendance has been excellent. The current Information Sharing Protocol is being reviewed to ensure compliance with GDPR.</p> <p>What We Are Doing</p> <p>MARAC will continue to operate via MS Teams until normal service can be resumed. There will be a survey of partner agencies to ascertain views on returning to a blended model of MARAC meetings.</p>	<p>5-Year Trend</p> <table><caption>5-Year Trend</caption><thead><tr><th>Year</th><th>Referrals</th></tr></thead><tbody><tr><td>2016/17</td><td>73</td></tr><tr><td>2017/18</td><td>99</td></tr><tr><td>2018/19</td><td>93</td></tr><tr><td>2019/20</td><td>102</td></tr><tr><td>2020/21</td><td>123</td></tr></tbody></table>	Year	Referrals	2016/17	73	2017/18	99	2018/19	93	2019/20	102	2020/21	123
Period	2020/21	2021/22																																
1	35	40																																
2	65	68																																
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Cedar Referrals (Cumulative)	<p>CP03-P157 Cedar Referrals (Cumulative)</p> <table><caption>CP03-P157 Cedar Referrals (Cumulative)</caption><thead><tr><th>Quarter</th><th>2020/21</th><th>2021/22</th></tr></thead><tbody><tr><td>Q1</td><td>5</td><td>11</td></tr><tr><td>Q2</td><td>10</td><td>18</td></tr><tr><td>Q3</td><td>21</td><td>25</td></tr><tr><td>Q4</td><td>30</td><td>30</td></tr></tbody></table>	Quarter	2020/21	2021/22	Q1	5	11	Q2	10	18	Q3	21	25	Q4	30	30			25	21	<p>Where We Are</p> <p>25 referrals to CEDAR in 2021/22 to date compared to 21 referrals in 2020/21 for the same time period, which is a 4 referral, 19% increase.</p> <p>Our Successes/Our Issues</p> <p>The Coronavirus pandemic has had an impact on the number of referrals into the service but numbers are recovering as lockdown restrictions ease.</p> <p>What We Are Doing</p> <p>During lockdown CEDAR maintained telephone contact with all existing and new referrals and the increase in the required emotional support was significant.</p>	<p>5-Year Trend</p> <table><caption>5-Year Trend (Cedar Referrals)</caption><thead><tr><th>Year</th><th>Referrals</th></tr></thead><tbody><tr><td>2016/17</td><td>38</td></tr><tr><td>2017/18</td><td>39</td></tr><tr><td>2018/19</td><td>28</td></tr><tr><td>2019/20</td><td>33</td></tr><tr><td>2020/21</td><td>30</td></tr></tbody></table>	Year	Referrals	2016/17	38	2017/18	39	2018/19	28	2019/20	33	2020/21	30
Quarter	2020/21	2021/22																																
Q1	5	11																																
Q2	10	18																																
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The number of children accessing the CEDAR Groups programme (Cumulative)	<p>CP03-P172 The number of children accessing the CEDAR Groups programme (Cumulative)</p> <table><caption>CP03-P172 The number of children accessing the CEDAR Groups programme (Cumulative)</caption><thead><tr><th>Quarter</th><th>2020/21</th><th>2021/22</th></tr></thead><tbody><tr><td>Q1</td><td>9</td><td>9</td></tr><tr><td>Q2</td><td>7</td><td>23</td></tr><tr><td>Q3</td><td>7</td><td>23</td></tr><tr><td>Q4</td><td>7</td><td>7</td></tr></tbody></table>	Quarter	2020/21	2021/22	Q1	9	9	Q2	7	23	Q3	7	23	Q4	7	7			23	7	<p>Where We Are</p> <p>The most recent CEDAR Group programme completed in December 2021 with no further groups starting in Quarter 3.</p> <p>Our Successes/Our Issues</p> <p>CEDAR Group has restarted as lockdown restrictions have eased.</p> <p>What We Are Doing</p> <p>During lockdown the CEDAR coordinator continued to contact all CEDAR families by telephone.</p>	<p>5-Year Trend</p> <table><caption>5-Year Trend (Children accessing CEDAR Groups programme)</caption><thead><tr><th>Year</th><th>Children</th></tr></thead><tbody><tr><td>2016/17</td><td>13</td></tr><tr><td>2017/18</td><td>16</td></tr><tr><td>2018/19</td><td>8</td></tr><tr><td>2019/20</td><td>5</td></tr><tr><td>2020/21</td><td>7</td></tr></tbody></table>	Year	Children	2016/17	13	2017/18	16	2018/19	8	2019/20	5	2020/21	7
Quarter	2020/21	2021/22																																
Q1	9	9																																
Q2	7	23																																
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<div>Number of young drivers 17-25 killed or seriously injured (cumulative)</div> <div>Data to the end of quarter 2 only.</div>	<div>CP03-P122 Number of young drivers 17-25 killed or seriously injured (cumulative)</div> <table><thead><tr><th>Quarter</th><th>2020/21</th><th>2021/22</th></tr></thead><tbody><tr><td>Q1</td><td>0</td><td>1</td></tr><tr><td>Q2</td><td>0</td><td>3</td></tr><tr><td>Q3</td><td>1</td><td>0</td></tr><tr><td>Q4</td><td>2</td><td>0</td></tr></tbody></table>	Quarter	2020/21	2021/22	Q1	0	1	Q2	0	3	Q3	1	0	Q4	2	0			3		<div>Where We Are</div> <div>3 young drivers killed or seriously injured in 2021/22 to date, higher than 2020/21 at this point.</div> <div>Our Successes Issues</div> <div>Young driver training sessions cannot currently take place due to COVID-19 restrictions.</div> <div>What We Are Doing</div> <div>Driver education through social media campaigns.</div>	<div>5-Year Trend</div> <table><thead><tr><th>Year</th><th>Value</th></tr></thead><tbody><tr><td>2016/17</td><td>7</td></tr><tr><td>2017/18</td><td>4</td></tr><tr><td>2018/19</td><td>5</td></tr><tr><td>2019/20</td><td>7</td></tr><tr><td>2020/21</td><td>2</td></tr></tbody></table>	Year	Value	2016/17	7	2017/18	4	2018/19	5	2019/20	7	2020/21	2
Quarter	2020/21	2021/22																																
Q1	0	1																																
Q2	0	3																																
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2020/21	2																																	
<div>Number of older drivers aged 65+ killed or seriously injured (cumulative)</div> <div>Data to the end of quarter 2 only.</div>	<div>CP03-P123 Number of older drivers aged 65+ killed or seriously injured (cumulative)</div> <table><thead><tr><th>Quarter</th><th>2020/21</th><th>2021/22</th></tr></thead><tbody><tr><td>Q1</td><td>0</td><td>0</td></tr><tr><td>Q2</td><td>4</td><td>1</td></tr><tr><td>Q3</td><td>5</td><td>0</td></tr><tr><td>Q4</td><td>5</td><td>0</td></tr></tbody></table>	Quarter	2020/21	2021/22	Q1	0	0	Q2	4	1	Q3	5	0	Q4	5	0			1		<div>Where We Are</div> <div>1 older driver killed or seriously injured in 2021/22 to date, lower than 2020/21 at this point.</div> <div>Our Successes Issues</div> <div>Older driver training sessions cannot currently take place due to COVID-19 restrictions.</div> <div>What We Are Doing</div> <div>Driver education through social media campaigns.</div>	<div>5-Year Trend</div> <table><thead><tr><th>Year</th><th>Value</th></tr></thead><tbody><tr><td>2016/17</td><td>12</td></tr><tr><td>2017/18</td><td>9</td></tr><tr><td>2018/19</td><td>16</td></tr><tr><td>2019/20</td><td>9</td></tr><tr><td>2020/21</td><td>5</td></tr></tbody></table>	Year	Value	2016/17	12	2017/18	9	2018/19	16	2019/20	9	2020/21	5
Quarter	2020/21	2021/22																																
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<div>Number of motorcyclists killed or seriously injured (cumulative)</div> <div>Data to the end of quarter 2 only.</div>	<div>CP03-P124 Number of motorcyclists killed or seriously injured (cumulative)</div>  <table border="1"><thead><tr><th>Quarter</th><th>2020/21</th><th>2021/22</th></tr></thead><tbody><tr><td>Q1</td><td>2.5</td><td>13</td></tr><tr><td>Q2</td><td>10</td><td>20</td></tr><tr><td>Q3</td><td>11</td><td>-</td></tr><tr><td>Q4</td><td>11</td><td>-</td></tr></tbody></table>	Quarter	2020/21	2021/22	Q1	2.5	13	Q2	10	20	Q3	11	-	Q4	11	-			20		<div>Where We Are</div> <div>20 motorcyclists killed or seriously injured in the year to date in 2021/22, 10 additional casualties when compared to 2020/21.</div> <div>Our Successes Issues</div> <div>Motorcyclist training sessions cannot currently take place due to COVID-19 restrictions.</div> <div>What We Are Doing</div> <div>Rider education through social media campaigns.</div>	<div>5-Year Trend</div>  <table border="1"><thead><tr><th>Year</th><th>Value</th></tr></thead><tbody><tr><td>2016/17</td><td>15</td></tr><tr><td>2017/18</td><td>20</td></tr><tr><td>2018/19</td><td>25</td></tr><tr><td>2019/20</td><td>14</td></tr><tr><td>2020/21</td><td>11</td></tr></tbody></table>	Year	Value	2016/17	15	2017/18	20	2018/19	25	2019/20	14	2020/21	11
Quarter	2020/21	2021/22																																
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